Cath Lab Utilization and Throughput Initiatives Using Lean Sigma Techniques

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What is Process Improvement?

• A method to introduce change to improve the quality of a product or service
• The goal is to better match customer needs
Who are our customers in Health Care?

- Patients
- Physicians
- Hospital Administration
- Co-Workers
What is Lean Sigma

- Process Improvement Strategy
- Marriage between Six Sigma and Lean
Six Sigma

- Focuses on the reduction of defects that may reach the customer
ATTENTION!

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